

Quality Policy and objectives of FASTHINK S.r.l.

- This Policy and Objectives is also and above all integrated by the Risk Analysis and Assessment Procedure, where we find identification of the context, risks and opportunities.
- The objectives are also identified in the Management Review and translate primarily into the commitment of top management towards continuous improvement and the verification of legislative compliance in all aspects; these are monitored and discussed every year, defining the necessary resources and implementation times.
- We want to ensure the conformity of the service/product in relation to all contractual aspects and/or deemed important for customer satisfaction.
- We want to implement process and service/product control that is effective in order to prevent the provision of non-compliant services to the customer.
- We want to ensure adequate motivation for staff through education, training and active participation, in the belief that the individual represents the primary resource of the Company, promoting awareness of the role and the culture of quality.
- We want to constantly verify the quality system through monitoring and audit activities with the aim of continuously improving its effectiveness and reducing passive expenses and downtime/downtime where possible.
- We want to retain the current customer base and increase with new customers every year.
- We want to monitor and reduce non-conformities/complaints from customers, internally and caused by suppliers as much as possible.
- Corporate design and implementation choices have already been in place for some time which constantly take into consideration the environmental impact and eco-compatibility issues, starting from the design phase up to the final phase of the order, choosing solutions and materials that take into consideration the environmental impact and eco-sustainable recovery of the waste produced.